

## What can we do about waste and lack of flow in PCM?

"The most dangerous kind of waste is the waste we don't recognise" (Shigeo Shingo)

#### What is Lean?

- Any process step, activity or task that transforms the deliverables of a process such that the customer is aware of it and is willing to pay for it is considered value added. Value is always stated in the eyes of the customer. (Womack and Jones, 1996)
- A continuous improvement discipline of analysing the flow of product, materials, people, information and the systematic elimination of waste

### The 5 Principles of Lean



define value from customer perspective



Identify and map the value stream



reduce
waste and
improve
flow



move from 'push' to 'pull' from customer



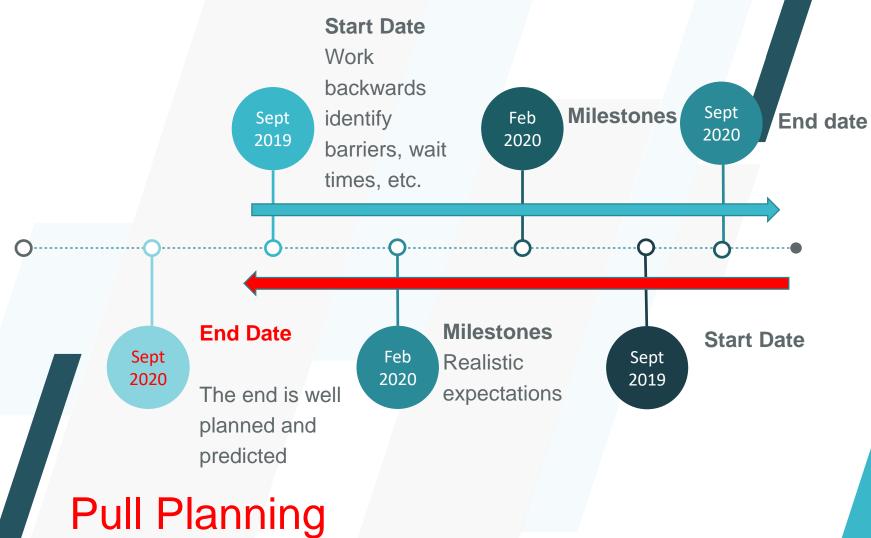
pursue
perfection
- "pull
planning"

# Identify some of the areas of waste in project management and leadership

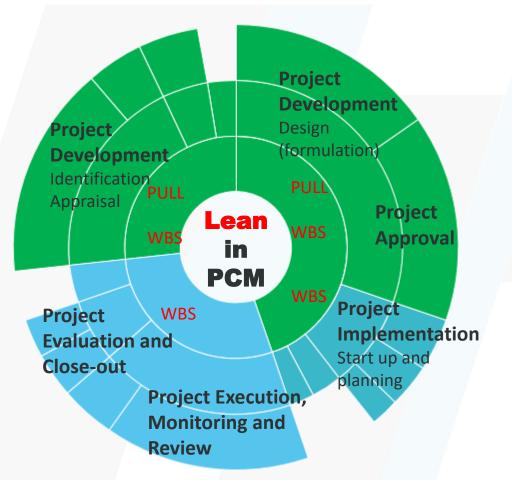
Any examples involving people?

What about Overprocessing and Overproduction? How would you as a leader help to eliminate these waste?

### Traditional Planning



#### Overlaying PCM and Lean – all about Clients



Continuous Learning and Improvement, Culture of Trust and Respect Improve Flow – eliminate waste in project cycle steps and stages Measure Everything

(WBS = Work Breakdown Structure, customer value)